Andrew Bach

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SUMMARY

A dedicated and skilled Software Developer with 12+ years of experience in web and software development. Expert in full-stack development, database administration, and IT support. Proven track record in leading teams, enhancing productivity, and delivering complex technical solutions. Currently pursuing a Bachelor of Science in Software Development with a perfect GPA.

Technical Expertise

- Full Stack Software Development
- Microsoft SQL Server
- Web Development
- .NET Framework

- ASP.NET MVC & RazorPages
- Entity Framework
- Project Management
- Team Leadership and Development

EDUCATION

Bachelor of Science: Software Development

Bellevue University, Bellevue, NE

• Omega Nu Lambda National Honor Society

Associate of Applied Science: Computer Programming

Southeast Technical College, Sioux Falls, SD

• With High Honors

Graduation: January 2025 Cumulative GPA: 4.0/4.0

Graduation: May 2023 Cumulative GPA: 4.0/4.0

PROFESSIONAL EXPERIENCE

Software Developer

St. Joseph's Indian School | Sioux Falls, SD

November 2022 - Present

- Develop software applications using ASP.NET MVC, Razorpages, Webforms, and Winforms.
- Manage multiple databases, utilizing SQL and SSMS.
- Work as a full-stack developer, handling all facets of software engineering from architecture to deployment.
 - o Created an Allowance Management system for students on campus allowing the staff to manage students' weekly allowances through a financial management system.
 - Created a Health Center and Electronic Medication Administration management system for the Health Center on campus, providing the health center the ability to manage student health information, manage medication prescriptions, ensure medication administrations on the correct dates and times, as well as other features needed within the Health Center.
- Support a call center system, including scripting complex call flows and integrations with our internal systems.
 - Completed a major refactoring of the call center resulting in 22 scripts being reduced to 6 scripts.
 - Successfully added multi-number support to the call center allowing them to try additional numbers on the donors account.
 - Built a system to determine what donors we should avoid calling based on previous success and call dispositions, resulting in a reduction of 9% in calls resulting in no-answer

PROFESSIONAL EXPERIENCE (Cont.)

Freelance Web Development

Dell Rapids, SD

- Develop and maintain websites for residents and businesses.
- Portfolio: <u>AndrewBachCodes.com</u>
 - Notable projects:
 - LeadSouthDakota.org
 - AdamJonesPlumbingAndDrainCleaning.com
 - TheHockeyHeadquarters.com

Part-Time Sales Associate | Shift Manager | E-Commerce Developer The Hockey Headquarters | Sioux Falls, SD

July 2018 - Present

2011 - Present

- Managed customer service, handling complaints and returns effectively.
- Trained and supervised staff, ensuring high productivity and addressing workplace concerns.
- Created an E-Commerce solution integrating BigCommerce with CounterPoint's Point-of-sale.

Painter

January 2014 - November 2022

Daktronics | Sioux Falls, SD

• Led the Sioux Falls Paint department, increasing product output and painting displays.

SKILLS AND LANGUAGES

Languages

• C#

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• Html

CSS

JavaScript

PHP

• T-SQL

Frameworks

- ASP.NET MVC
- ASP.NET RazorPages
- BootStrap
- WebForms

- WinForms
- .NET CORE
- Entity Framework Core

Database Administration

- Advanced use of T-SQL to solve problems
- Experience working with stored procedures, functions, agent jobs, as well as other aspects of SQL Server.

E-Business and E-Commerce Solutions

• Experience consulting on and building E-Commerce Solutions

AWARDS

Xerox Award for Innovation and Information Technology

• Awarded in 2012 for the exceptional use of technology to solve problems in new and innovative ways by the University of Rochester High School Awards Program.